

**CUSTOMER AND PAYMENT DETAILS****CUSTOMER DETAILS**

Customer Name	
DoB	Auth'd Secondary Contact (if required)
Address	
	Postcode
Postal Address	Postcode
Installation Address	
	Postcode
Home Contact No.	Business Contact No.
Mobile No. (Main)	Mobile No. (Secondary)
Referred By	

USERNAME AND PASSWORD

Please Tick One	<input type="checkbox"/> New Customer	Username
	<input type="checkbox"/> Upgrade Existing Account	Password

PAYMENT DETAILS

Please Tick One	Your choice of credit card		Name on Card
	<input type="checkbox"/> AMERICAN EXPRESS	<input type="checkbox"/> MASTERCARD	Card Number
	<input type="checkbox"/> BANKCARD	<input type="checkbox"/> VISA	Expiry Date /
	<input type="checkbox"/> DINERS CLUB		NB: My signature below constitutes sufficient authority to Generation IT to initiate a transaction each month with the above credit card company for payment of any monies outstanding and due by me.

OR

Direct Debit Request

DIRECT DEBIT If you don't have a credit card, we can directly bill your cheque or savings account for the monthly fees for your service. This means you still get the same discounts on the services that our credit card customers enjoy.

I/We request that moneys due in terms of the repayment arrangements covered by this document be drawn by Cynergic Pty Ltd T/as Generation IT (User ID 321401) under this Direct Debiting system from my/our account conducted with

Financial Institution Name	Branch
Account Holder Name(s)	
Account Details:	BSB No. <input type="text"/> <input type="text"/> <input type="text"/> - <input type="text"/> <input type="text"/> <input type="text"/>
	Acct No. <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

I/we acknowledge that this Direct Debiting arrangement is governed by the terms of the Direct Debits Service Agreement received from you. If you do not have a copy you can view it online at <http://www.generationit.com.au/docs/ddsa.pdf> or we can post you a copy on request.

DECLARATION

- > All services provided by Cynergic Pty Ltd T/A Generation I.T. must be paid in advance (The minimum payment due on application is **One month internet payment + your service connection fee + any hardware charges**). If an account is not in credit, the account may be disconnected at the discretion of Cynergic Pty Ltd T/A Generation I.T.
- > Billing will commence from the date my service is connected.
- > Cynergic Pty Ltd T/A Generation I.T. will always aim to provide the best and most reliable service possible, but cannot be responsible for any loss of service, regardless of whose fault it is.
- > Each user is responsible for all usage on their account. If the user shares access to their account they will be held responsible for all usage, calls and charges.
- > I/we have read and understood the terms and conditions. (The most recent version being on our website <http://www.generationit.com.au/tc.php>)
- > I/we understand that there are minimum contract lengths (12 months is common) on most products and exit fees do apply.

Name	Signature(s)	Date
Name	Signature(s)	Date

Are two signatures necessary for Joint or Business accounts?



HOME ADSL BROADBAND APPLICATION FORM

ADSL Service Number (_ _) _ _ _ _ _ _ _ _ The telephone number of the line you wish to activate

NB: Foxtel Digital, Monitored Alarms and Digital Phone Systems can interfere with your application and cause delays so please contact Generation IT should you have any of these services.

ACCOUNT TYPE							
Name of Account type Please Tick One box below left	Monthly Fee	Billing Period Please Tick One			Account Features Download Limit	Excess Mbyte	Additional Information
		Monthly	Quarterly	Yearly			
<input type="checkbox"/> E1 - Lite 256k	\$34.95	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	200Mb	10c/meg	Direct Debit or Credit Card
<input type="checkbox"/> E2 - Lite 256k	\$39.95	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	2Gb	5c/meg	Direct Debit or Credit Card
<input type="checkbox"/> E3 - Lite 512k	\$39.95	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	500Mb	5c/meg	Direct Debit or Credit Card
<input type="checkbox"/> E4 - Lite 1.5M	\$69.95	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1Gb	5c/meg	Direct Debit or Credit Card
<input type="checkbox"/> C1 - Unlimited 256k	\$69.95	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Unlimited	n/a	Direct Debit or Credit Card
<input type="checkbox"/> C2 - Unlimited 512k	\$79.95	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Unlimited	n/a	Direct Debit or Credit Card
<input type="checkbox"/> F1 - Home 256k	\$49.95	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15Gb	Shaped	Direct Debit or Credit Card
<input type="checkbox"/> F2 - Home 256k	\$59.95	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	20Gb	Shaped	Direct Debit or Credit Card
<input type="checkbox"/> F3 - Home 512k	\$49.95	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5Gb	Shaped	Direct Debit or Credit Card
<input type="checkbox"/> F4 - Home 512k	\$59.95	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	15Gb	Shaped	Direct Debit or Credit Card
<input type="checkbox"/> F5 - Home 1.5M	\$89.95	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	20Gb	Shaped	Direct Debit or Credit Card
<input type="checkbox"/> F6 - Home 1.5M	\$119.95	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	35Gb	Shaped	Direct Debit or Credit Card
<input type="checkbox"/> F7 - Home 1.5M	\$249.95	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	50Gb	Shaped	Direct Debit or Credit Card

> All excess data (MBs) will be charged per MB at the quoted rate. Unused usage allowance cannot be carried over into following months. Shaping will reduce your speed to 64 Kbps. The quoted speeds are set as maximums only and are prone to reduction for many, including technical reasons.

SERVICE CONNECTION & REQUIRED HARDWARE	
Item	Price
ADSL Activation Fee (6 month minimum term)	\$99.00
<input type="checkbox"/> ADSL Churn Fee (6 month minimum term fast churn from selected providers)	\$30.00
<input type="checkbox"/> Professional Installation Onsite installation by a fully qualified engineer	\$110.00
<input type="checkbox"/> Billion ADSL2 single port ethernet & usb modem router	\$79.95
<input type="checkbox"/> Billion ADSL2 4-port ethernet modem router	\$110.00
<input type="checkbox"/> Billion Wireless 4-port ethernet router	\$159.00
<input type="checkbox"/> Billion Wireless 4-port router with QoS/VoIP	\$249.00
NB: All DSL routers require your computer to have an Ethernet/Network port.	
<input type="checkbox"/> Ethernet Network card	\$20.00
<input type="checkbox"/> Additional ADSL in-line line filter	\$20.00
<input type="checkbox"/> ADSL splitter/filter (double adapter)	\$40.00
<input type="checkbox"/> Express Post Activation Kit (Next Day Delivery Metro Area)	\$14.95
<input type="checkbox"/> Free Instore Pickup	\$00.00

Set up Total

Name

Signature

Date

> I agree that this is a 6 month contract and that early disconnection fees will be applicable. I have read & agree by the Terms & Conditions as seen online.